

Lorain Port Authority

Jet Express, Lighthouse, and River Tour

Cancellation Policy:

Participants are not considered registered for the boat trip until registration fees have been paid in full. The Lorain Port Authority reserves the right to cancel boat trips due to insufficient registration or inclement weather and will issue a full refund to the registrants.

Refund Policy:

Full refunds will be granted if a boat trip is cancelled due to insufficient registration limits or inclement weather. If the participant cancels in excess of 24 hour of the boat trip a refund will be issued. Any cancellations without 24 hours notice will result in no refund. Refunds will be issued 2 – 4 weeks following the refund request and will be issued in the form of a check.